
Care & Warranty

At Lump Sculpture Studio we understand our Sculptures and decorative items when displayed outdoors, will be subject to harsh conditions and we have chosen the best possible materials and construction methods available to us. Your Lump piece has been designed to last long term and ongoing care and maintenance will ensure its longevity.

With time, each piece will age naturally. And each piece will vary in the maintenance required to keep it looking its best. Items in coastal areas or in chlorinated surrounds will require more frequent attention to maintenance and care as these environments tend to accelerate deterioration.

Lump Sculpture Studio offers a structural warranty for 5 years from the date of purchase. Ensuring the item has been cared for in accordance with the maintenance instructions, the warranty covers any defects in structural integrity and workmanship. The warranty will not apply to any items that have been subject to repair work prior to consultation with Lump Sculpture Studio.

Please note this warranty excludes Planters, please see **Lump Sculpture Studio Care & Warranty for Corten Steel and Aluminum Planters**

Corten Steel

Corten Steel is considered a weathering steel and its rusted surface acts as a protective barrier aiding the prevention of further corrosion. Certain environmental and physical factors may accelerate the corrosion of the Corten steel. Coastal areas and chlorinated environments as well as irrigation may accelerate the deterioration of the item. Maintain a dry environment, clean the item periodically and keep the item free of ponding water, pollutants and fallen debris.

Aluminum with Powder coated finish or Lump Faux paint effects

Aluminum is one of the most resistant materials to corrosion. A powder coated surface or Lump Faux paint effect further protects the material from corrosion. Items that are applied with a powder coated surface or Lump Sculptures Faux paint finishes should be maintained in a dry environment, regularly washed and cleaned gently with mild soap and water removing pollutants, dirt, bird droppings and cobwebs. Use only mild cleaning agents, i.e. mild soap and water. Do not use solvents or alcohol-based cleaners.

Painted finishes, Powder coated finishes or Lump Faux paint effects on works displayed indoors or outdoors

A painted finish, powder coated surface or Lump Faux paint effect further protects the material from corrosion, but it is not a coverall. Specific items displayed indoors applied with these finishes should be regularly dusted to remove any dust or residue that may accumulate in the indoor environment. Only use a soft duster such as a feather duster to avoid scratching or marking the surface. If necessary, the item may be very gently wiped with a soft cloth dampened with very mild soap and water to remove dust or residue. Items displayed outdoors that are finished with a powder coated surface or Lump Sculptures Faux paint finishes should be maintained in a dry environment and regularly cleaned gently with mild soap and water removing ponding water, pollutants, dirt, bird droppings and cobwebs. Do not use abrasive cleaners, sprays, solvents or alcohol-based cleaners.

Stainless Steel

Stainless Steel is a strong and suitable material to be displayed outdoors but it is still susceptible to corrosion. Items should be maintained in a dry environment and gently washed regularly with mild soap and water. Commercial Stainless-Steel Cleaners may be used to remove spots ensuring the item has not been clear coated. Do not use steel wool or abrasives. Clear the item from ponding water pollutants and fallen debris. Tea Staining of Stainless Steel is common and a natural occurrence. Tea Staining does not affect the structural integrity of the material.

Brass

Brass is a strong and suitable material to be displayed outdoors. Unless clear coated, the surface will present with a tarnish. Certain environmental and physical factors may accelerate the tarnish and discoloration of the Brass. Coastal areas and chlorinated environments may accelerate the deterioration of the item. Maintain the item in a dry environment and wash down the item periodically with mild soap and water and keep the item free of ponding water, pollutants and fallen debris. Uncoated Brass may be polished using Commercial Brass Cleaners to remove spots. Do not use steel wool or abrasives.

Aluminum Composite Panel

Aluminum Composite Panel is one of the most resistant materials to corrosion. The coated surface should be regularly washed and cleaned gently with mild soap and water removing pollutants, dirt, bird droppings and cobwebs. Use only mild cleaning agents, i.e. mild soap and water. Do not use solvents or alcohol-based cleaners or abrasives.

Lump 3D Feature Panel

Lump 3d Feature Panels are water-proof in raw form. The surface is slightly pliable, and care must be taken not to cause indentations. The coated surface should be regularly washed and cleaned gently with mild soap and water removing pollutants, ponding water, dirt, bird droppings and fallen debris. Use only mild cleaning agents, i.e. mild soap and water. Do not use solvents or alcohol-based cleaners or abrasives.

Galvanized Steel

Galvanizing is an industrial coating used to protect raw steel from corrosion. The coating will not protect any area of steel from corrosion where the coating is broken. The finish is irregular in texture and colour and is a direct result of the industrial coating process. Even when the galvanizing coating has been painted or powder coated the items still require a mostly dry environment and regular maintenance to clear the item from pollutants, ponding water and fallen debris.

Warranty Covers and Exclusions

Whilst thoughtful attention is taken to select the best materials and coatings to ensure the longevity of your selected item, there is no guaranteed protective coating against all aspects of corrosion. Environmental locations, physical elements and the care and maintenance schedule play the primary roles in the longevity and natural wear and tear endured by the item.

Powder coated finishes and Lump Faux Paint Effects are decorative finishes that are suitable as protective finishes for indoor and outdoor applications but are not to be considered 100 % effective corrosion protection. Powder coated finishes and Lump Faux Paint Effects are not guaranteed against scratching, scuffing, chipping and fading.

The warranty does not cover variances in color, shade or gloss levels of powder coated items or Lump Faux Paint effects.

Powder coated finishes and Lump Faux Paint Effects are not guaranteed against corrosion when subjected to coastal, irrigated or chlorinated environments. Corrosion spots and weld joints at bases may become apparent on decorative finishes in aluminum or steel items. They do not affect the structural integrity of the item and are not covered by the Lump Sculpture Studio warranty.

Lump Sculpture Studio guarantees frame work against structural defects for 5 years including works completed in Corten Steel, Stainless Steel and Aluminum. The corrosion of listed materials and steel parts including tea staining due to irrigation, coastal locations and chlorinated environments are not covered under warranty.

The warranty does not cover damage from mishandling, misuse, mechanical or chemical damage. Damage sustained from poorly designed landscaping and construction including previous substrates or paint systems.

The warranty does not cover damage from fair wear and tear including but not limited to natural aging of the item, chipping, cracking, crazing, impact damage, accidental damage, scuffing, scratching, customer mishandling and fading.

The Warranty does not cover corrosion developing from scratches, chipping or general wear and tear. Including corrosion spots at weld joints that do not affect the structural integrity of the item.

The warranty does not cover damage caused by ponding water, pollutants and fallen debris. Including corrosion developing as a result of irrigation, coastal areas or chlorinated environments.

The warranty does not cover change of mind if the customer does not like the item post receipt of delivery.

The warranty does not cover transportation costs for returns or replacements including labor required for repair.

The warranty does not include damage sustained by external causes outside Lump Sculpture Studios control including but not limited to, pollution, heating, neglect, fire, war, riot, vandalism, industrial action, and adverse weather conditions such as hail storm, sand storm, flood or wind.

The warranty will be void if the item has been subject to any repair work without the consultation of Lump Sculpture Studio.

This warranty is in addition to the consumer rights granted by Victorian State and Federal laws.

Care & Warranty for Corten Steel and Aluminum Planters

At Lump Sculpture Studio we understand our Planters when displayed indoors or outdoors, will be subject to harsh conditions and we have chosen the best possible materials and construction methods available to us. Your Lump Planter has been designed to last long term and ongoing care and maintenance will ensure its longevity.

Lump Sculpture Studio offers a structural warranty for 1 year from the date of purchase. Ensuring the item has been cared for in accordance with the maintenance instructions, the warranty covers any defects in structural integrity and workmanship. The warranty will not apply to any items that have been subject to repair work prior to consultation with Lump Sculpture Studio.

With time, each piece will age naturally. And each piece will vary in the maintenance required to keep it looking its best. Items in coastal areas or in chlorinated surrounds will require more frequent attention to maintenance and care as these environments tend to accelerate deterioration. Constant irrigation, ponding water, abrasive fillings and aggressive root systems also tend to accelerate corrosion. Maintaining a dry environment, care when filling the planter and plant choice as well as cleaning and maintenance will support its longevity.

Decorative Finishes

Powder coated finishes and Lump Faux Paint Effects are decorative finishes that are suitable as protective finishes for indoor and outdoor applications but are not to be considered 100 % effective corrosion protection. Powder coated finishes and Lump Faux Paint Effects are not guaranteed against scratching, scuffing, chipping and fading.

The warranty does not cover variances in color, shade or gloss levels of powder coated items or Lump Faux Paint effects.

Powder coated finishes and Lump Faux Paint Effects are not guaranteed against corrosion when subjected to coastal or chlorinated or irrigated environments. Corrosion spots and weld joints at bases may become apparent on decorative finishes in aluminum or steel items. They do not affect the structural integrity of the item and are not covered by the Lump Sculpture Studio warranty.

Corten Steel

Corten Steel is considered a weathering steel and its rusted surface acts as a protective barrier aiding the prevention of further corrosion. Certain environmental and physical factors, coastal areas and chlorinated environments may accelerate the deterioration of the item. Maintain a dry environment and wash down the item periodically keeping the item free of ponding water, pollutants and fallen debris.

Aluminum with Powder coated finish or Lump Faux paint effects

Aluminum is one of the most resistant materials to corrosion. A powder coated surface or Lump Faux paint effect further protects the material from corrosion. Items that are applied with a powder coated surface or Lump Sculptures Faux paint finishes should be maintained in a dry environment and regularly washed and cleaned gently with mild soap and water removing ponding water, pollutants, dirt, bird droppings and cobwebs. Use only mild cleaning agents, i.e. mild soap and water. Do not use solvents or alcohol-based cleaners.

Tanking

Tanking is a waterproof membrane that may be purchased as an optional extra when ordering your custom planter. The membrane is applied as a protective coating and assists in further protecting the material from corrosion. Care must be taken when filling the planter as the membrane may be compromised by scratches, scuffing and chipping. Abrasive fillers,

aggressive root systems and constant irrigation and ponding water will compromise the membrane and contribute to corrosion.

Please note, all warranties are provided to the original purchaser and is non-transferable. Documentation including the original invoice is required to process all warranty claims.